



Reg charity no. 1015743

Return and Refund Policy

We are happy to either exchange an item, or issue a credit note within 21 days of purchase as long as you can show us the original receipt.

All tags must still be on the garment, and it must be in the same condition as when bought (i.e. not worn)

The Credit note will last for 6 months and can only be spent in the Hope Charity Shop

We are sorry but we cannot give cash refunds under any circumstances.